

Track 2: Service INNOVATION and innovation ecosystems in services

Thursday, 21st January 2021

Friday, 22nd January 2021

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| INNOVATION_Session 1. Social innovation 11:30 – 12:45 |
| Chair: Celine Merlin-Brogniart |
| A European state-of-the-art of Public Service Innovation Network for Social innovation Merlin-Brogniart, Céline; Fuglsang, Lars; Magnussen, Siv; Peralta, Alberto; Rønning, Rolf; Scupola, Ada |
| The role of the State in the emergence and scaling-up process of social innovation networks Rosta, Miklós; Merlin-Brogniart, Céline; Katona, Márton; Liefooghe, Christine |
| Social innovation impacts in European public administrations Rubalcaba, Luis; Gallouj, Faïz; Merino, Fernando; Katona, Marton |
| Social Innovation in Active Mobility Public Services Stuchi, Silvia; Paulino, Sonia |
| INNOVATION_Session 2. Innovation for management 13:30 – 15:00 |
| Chair: Marja Toivonen |
| Value co-creation and impacts in service ecosystems Hyytinen, Kirsi; Nousiainen, Anu; Toivonen, Marja |
| A Conceptual Framework for Consumer Inventory Management Services Heumann, Christian |
| "Platforming": a historical perspective of designing and delivering innovative logistical services Paché, Gilles |
| Innovation in Public Services. Mexico transformation of government's policies 2019-2020 Corona-Treviño, Leonel; Camacho, Alexis |
| INNOVATION_Session 3. Innovation Networks 15:15 – 16:30 |
| Chair: Faiz Gallouj |
| Collaborating for social innovation in public services: public service innovation networks for social innovation (PSINSIs) Gallouj, Faïz Desmarchelier, Benoît; Djellal, Faridah |
| Public Service Innovation Network for Social Innovation: A european overview Merlin, Celine; Fuglsang, Lars; Katona, Márton; Magnussen, Siv; Peralta, Alberto; Rønning, Rolf; Rosta, Miklós; Scupola, Ada |
| Modelling public networks for collaborative social innovation: a quantitative exploration of the employment and social public services Peralta, Alberto; Rubalcaba, Luis |
| Network Co-production of Public Service: Interaction of Multiple Agents in Digital Platforms of the European Union and Brazil Oliveira Militão, Luciana; Celis Leon, Andrea Juliet; Miranda Martins, Isabela; de Freitas Dias, Gilmara Aparecida; Calhau Codá, Renato |

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| INNOVATION_Session 4. Gender issues & social entrepreneurship 08:00 – 09:30 |
| Chair: Ada Scupola |
| Power, participation and public service innovation funding: findings from 'Gender and Nesta's Innovation Support' Callaghan, Robert; Lewis, James |
| Women's innovation in European public administration Suárez, Cristina; Scupola, Ada; Bazah, Najia; Polo, Laura; Solano, Ernesto; Rubalcaba, Luis |
| Thanks but no thanks - an empirical analysis on the role of middle managers and their experiences with social entrepreneurship in a public organization Isaksen, Kjersti |
| Social Entrepreneurs – The motor behind public service innovation networks for social innovation? Hansen, Anne Vorre; Gallouj, Faïz; Fuglsang, Lars; Scupola, Ada |
| INNOVATION_Session 5. Ressources cases 11:15 – 12:30 |
| Chair: Marie-Christine Monnoyer |
| FASTER Project: development of innovation in rescue technologies for international disasters Cintora Sanz, Ana María; Gomez de la Oliva, Soledad; Ruiz Palomino, Julio; Aldea Reyes, Ana María; Izquierdo, Susana; Coll, Annika |
| Innovation in Designing Territorial Platforms for Elderly Homecare Services Bourret, Christian; Depeyrot - Ficatier, Thérèse |
| Universities as strategic actors to decarbonise the economy Monnoyer, Marie-Christine |
| The Configuration of Service Innovation Capabilities Crispim, Rafael; Zawislak, Paulo |